

%JS 44 (Rev. 12/07)

CIVIL COVER SHEET

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket elsect. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS		DEFENDANTS 10 0052
MARTCHENKO		CAPITAL MANAGEMENT SERVICES, LP, DOES 1 THROUGH 10
	of First Listed Plaintiff Montgomery Couxcept in U.S. Plaintiff Cases)	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.
(c) Attorney's (Firm Name	e, Address, and Telephone Number)	Attorneys (If Known)
Kalikhman & Rayz, LLC	1051 County Line Road, Suite "A"	
Juntingdon Valley, PA	ICTION (Place an "X" in One Box Only)	III. CITIZENSHIP OF PRINCIPAL PARTIES(Place an "X" in One Box for Plaintif
□ 1 U.S. Government Plaintiff	3 Federal Question (U.S. Government Not a Party)	(For Diversity Cases Only) PTF DEF Citizen of This State
□ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)	Citizen of Another State
and the locality of the		Citizen or Subject of a 3 3 5 Foreign Nation 6 6 6
IV. NATURE OF SUI	T (Place an "X" in One Box Only) TORTS	FORFEITURE/PENALTY BANKRUPTCY OTHER STATUTES
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment « Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excl. Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise ■ REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	Slander 308 Asbestos Perso Injury Product Liability PERSONAL PROPE 371 Truth in Lendin 335 Motor Vehicle 335 Motor Vehicle Product Liability Product Liability 385 Property Dama 385 Property Dama	3 description 3 descriptio
Original Proceeding 2 R		4 Reinstated or 5 Transferred from another district (specify) Transferred from another district (specify) Transferred from another district (specify) Appeal to District Judge from Magistrate Judgment
VI. CAUSE OF ACTI	Brief description of cause: FDCPA Claim	
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS IS A CLASS ACTION UNDER F.R.C.P. 23	DEMAND \$ CHECK YES only if derianded in complaint: JURY DEMAND: ✓ Yes □ No
VIII. RELATED CAS	SE(S) (See instructions): JUDGE	DOCKET NUMBER
DATE OLD .	SIGNATURE OF	ATTORNEY OF RECORD
10112		



UNITED STATES DISTRICT COURT

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5052

FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar.

Address of Plaintiff: c/o Kalikhman & Rayz, LLC 1051 County Line R	Road, Suite "A" Huntingdon Valley, PA 19006
ddress of Defendant: 698 ½ South Ogden Street Buffalo, NY 14206	5-2315
ace of Accident, Incident or Transaction: Montgomery County (Use Reverse Side For A	dditional Space)
pes this civil action involve a nongovernmental corporate party with any parent corporation a	nd any publicly held corporation owning 10% or more of its stock?
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)	
N 7000 0 49000 90	V 5 V (N)
oes this case involve multidistrict litigation possibilities?	Yes□ Nota
ELATED CASE, IF ANY: ase Number: Judge	Date Terminated:
vil cases are deemed related when yes is answered to any of the following questions:	
Is this case related to property included in an earlier numbered suit pending or within one year	
	Yes□ No□
Does this case involve the same issue of fact or grow out of the same transaction as a prior saction in this court?	built pending or within one year previously terminated
	Yes□ No□
Does this case involve the validity or infringement of a patent already in suit or any earlier r	
terminated action in this court?	Yes□ No□
Is this case a second or successive habeas corpus, social security appeal, or pro se civil right	ts case filed by the same individual?
	Yes□ No□
(VIL: (Place ✓ in ONE CATEGORY ONLY)	
Federal Question Cases:	B. Diversity Jurisdiction Cases:
□ Indemnity Contract, Marine Contract, and All Other Contracts	Insurance Contract and Other Contracts Aimton Personal Injury
. □ FELA	2. Airplane Personal Injury Account Deformation
. □ Jones Act-Personal Injury	3. □ Assault, Defamation4. □ Marine Personal Injury
. 🗆 Antitrust	5. □ Motor Vehicle Personal Injury
Patent	6. □ Other Personal Injury (Please
Labor-Management Relations	specify)
C Chil Bishe	7. □ Products Liability
. □ Civil Rights	8. □ Products Liability — Asbestos
. □ Habeas Corpus . □ Securities Act(s) Cases	9. □ All other Diversity Cases
0. D Social Security Review Cases	(Please specify)
I. All other Federal Question Cases	(trease speed)
(Please specify) 15 U.S.C. § 1692 et seq.	
ARBITRATION CERT	
(Check Appropriate Counsel of record do hereby certification of the counsel of the counsel of the certification of the counsel of the counsel of the certification of the certifi	fy
☐ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and	belief, the damages recoverable in this civil action case exceed the sum of
Relief other than monetary damages is sought.	
ATE: 9/8/15	87976
Attorney-at-Law NOTE: A trial de novo will be a trial by jury only if the	Attorney I.D.# ere has been compliance with F.R.C.P. 38.
certify that, to my knowledge, the within case is not related to any case now pending or xcept as noted above.	within one year previously terminated action in this court
DATE: 9/8/15	87976
Attorney-at-Law CFD	1 0 2015 Attorney I.D.#

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

MARICHENKO		:	CIVII	LACTION	4			
		:		15	5	0	E	6
	v.			LU	U		U	A
CAPITAL MANAGEMENT	SERVICES, LP, et a	al.	NO.					
In accordance with the plaintiff shall comple filing the complaint as side of this form.) It designation, that defet the plaintiff and all of to which that defendation	te a Case Management serve a copy on all in the event that a condant shall, with its ther parties, a Case I	ent Track Design Il defendants. (Se defendant does n s first appearance Management Tra	eation Form in all civil se § 1:03 of the plan se ot agree with the plai submit to the clerk of ck Designation Form	I cases at the t forth on the intiff regar of court and	he time he revo rding s d serve	e of erse said e on	1	
SELECT ONE OF T	THE FOLLOWING	G CASE MANAG	GEMENT TRACKS:					

() (a) Habeas Corpus - Cases brought under 28 U.S.C. § 2241 through § 2255. (b) Social Security - Cases requesting review of a decision of the Secretary of Health () and Human Services denying plaintiff Social Security Benefits. (c) Arbitration - Cases required to be designated for arbitration under Local Civil Rule 53.2. () (d) Asbestos - Cases involving claims for personal injury or property damage from exposure to asbestos. (e) Special Management - Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.) (f) Standard Management - Cases that do not fall into any one of the other tracks. Plaintiff 9/8/15 Attorney-at-law Attorney for Date erayz@kalraylaw.com (215) 364-5029 (215) 364-5030

E-Mail Address

(Civ. 660) 10/02

Telephone

FAX Number





FILED

SEP 1 0 2015

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

MICHAEL E. KUNZ, Clerk

ALEXANDRE MARTCHENKO, individually and on behalf of all others similarly situated,

Plaintiff(s)

V.

CAPITAL MANAGEMENT SERVICES, LP; and DOES 1 through 10, inclusive,

Defendant(s)

Class Action Complaint

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5052

Civil Action No.

Jury Trial Demanded

Plaintiff Alexandre Martchenko (hereinafter "Plaintiff") on behalf of himself individually, and on behalf of all others similarly situated, alleges as follows:

I. INTRODUCTION

- This is an action for damages brought by a consumer pursuant to the Fair Debt 1. Collection Practices Act (hereinafter "FDCPA"), 15 U.S.C. § 1692 et seq.
- In effectuating the FDCPA, Congress sought to limit the tactics a debt collector 2. could use. Despite these plain truths, Defendant (defined herein) used inappropriate tactics to collect Plaintiff's debt.
- Upon information and belief, Defendant used these very same tactics across the 3. country against hundreds, if not thousands, of individuals who, fall within the ambit of the protections of the FDCPA.
 - Absent this action, Defendant's inappropriate tactics would continue unabated. 4.

II. THE PARTIES

Plaintiff is an adult individual citizen of the Commonwealth of Pennsylvania. 5. Plaintiff resides in Montgomery County.

- Plaintiff is a "consumer," as that term is defined and/or contemplated within the scope of FDCPA.
- 7. Defendant CAPITAL MANAGEMENT SERVICES, LP (hereinafter "Defendant") is a business entity that regularly conducts business in the Eastern District of Pennsylvania and is engaged in the business of debt collection within the Commonwealth of Pennsylvania.
- 8. Indeed, on its own website, http://www.cms-collect.com/, Defendant describes itself as "a nationally licensed and recognized collections agency . . ." See http://www.cms-collect.com/, last visited on September 8, 2015.
- 9. Upon information and belief, Defendant is organized under the laws of the State of New York and its principal place of business is located at 698 ½ South Ogden Street Buffalo, NY 14206-2315.
- 10. Plaintiff is unaware of the names and capacities of those defendants sued as DOES 1 through 10, but will seek leave to amend this complaint once their identities become known to Plaintiff. Upon information and belief, Plaintiff alleges that at all relevant times each defendant, including the DOE defendants 1 through 10, was the officer, director, employee, agent, representative, alter ego, or co-conspirator of each of the other defendants, and in engaging in the conduct alleged herein was in the course and scope of and in furtherance of such relationship.
- 11. Unless otherwise specified, Plaintiff will refer to all defendants collectively as "Defendant" and each allegation pertains to each Defendant.
- 12. Defendant is a "debt collector," as that term is defined and/or contemplated within the scope of FDCPA.

- 13. Defendant uses instrumentalities of interstate commerce and mail in a business, whose principal purpose is collection of debts and/or regularly collects (or attempts to collect), directly or indirectly, debts owed or due or asserted to be owed or due another.
- 14. At all times material hereto, Defendant acted and/or failed to act in person and/or through duly authorized agents, servants, workmen, and/or employees, acting within the scope and course of their authority and/or employment for and/or on behalf of Defendant.

III. JURISDICTION AND VENUE

- This Honorable Court has jurisdiction pursuant to 15 U.S.C. § 1692k and 28
 U.S.C. § 1337.
- 16. The Eastern District of Pennsylvania is the proper venue for this litigation, because:
 - a. Plaintiff is a resident of the Eastern District of Pennsylvania and Defendant's wrongful conduct was directed to and was undertaken within the territory of the Eastern District of Pennsylvania; and
 - Defendant conducts a substantial portion of its business in the Eastern
 District of Pennsylvania.

IV. STATEMENT OF CLAIMS

A. BACKGROUND

- 17. Defendant sent Plaintiff a letter, dated September 2, 2014, regarding Plaintiff's alleged delinquent consumer debt of \$1,074.07 (hereinafter "Letter"). A true and correct copy of the letter (redacted for purposes of privacy) is marked and attached hereto as Exhibit "A."
- 18. The Letter was an attempt to collect a delinquent consumer debt at issue; specifically, a debt owed with regard to the use of Plaintiff's personal credit card.

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19. The Letter was mailed in an envelope. The return mailing address for the Letter was not physically printed on the outside of the envelope and, instead, was visible through a glassine window, appearing as follows:



- 20. The redaction below the return address that is set forth above covers a bar code.
 This bar code contains Plaintiff's personal, identifying information.
- 21. Indeed, the information that appeared in the bar code at issue was associated solely with Plaintiff.
- Bar codes can be easily deciphered, using widely-available free applications for 22. "smart" phones or other mobile devices. In fact, many consumers have these applications already installed (and use them regularly) to enable access to the so-called "QR Codes" - a specific type of bar code used in marketing literature to direct a consumer's "smart" phones or mobile device to a website merely by scanning the code. Thus, many consumers have installed various bar code readers/applications on their phones to take advantage of the convenience offered by scanning "OR Codes." See generally http://www.bloomberg.com/bw/articles/2012-12-17/how-the-bar-code-took-over-the-world, last visited on August 21, 2015; http://www.scanlife.com/news/report-shows-scanbuy-processed-over-21-million-mobilebarcode-scans-in-q2-2, last visited on August 21, 2015.

- 23. Thus, anyone could scan the bar code contained in the Letter, which was clearly visible through the glassine window, and gain personal information about Plaintiff.
- 24. By disclosing Plaintiff's personal, identifying information on an envelope sent through U.S. mail, Defendant significantly increased the risk that Plaintiff would be a victim of identity theft.
- 25. Section 1692(f)(8) of the FDCPA specifically prohibits "[u]sing any language or symbol, other than the debt collector's address, on any envelope when communicating with a consumer."
- 26. The disclosure of Plaintiff's personal, identifying information on the face of the envelope violated Section 1692(f)(8). See Douglass, et al. v. Convergent Outsourcing, 765 F.3d 299 (3rd Cir. 2014); Kostik v. ARS National Services, Inc., 2015 WL 4478765 (M.D.Pa. 2015).
- 27. As described herein, Defendant's actions violated the applicable provisions of the FDCPA.
- Defendant's conduct, as alleged herein, is (and was) deliberate, intentional, reckless, willful, and wanton.
- 29. Defendant's conduct, as alleged herein, is unfair, misleading, deceptive, and unconscionable.
- 30. Plaintiff and the Class he seeks to represent have been (and will continue to be) harmed due to Defendant's conduct, as set forth herein.
- 31. Plaintiff and the Class he seeks to represent have suffered and will continue to suffer damages due to Defendant's conduct, as set forth herein.

CLASS ACTION ALLEGATIONS

32. Plaintiff brings this action on behalf of himself and a class of similarly-situated

individuals pursuant to Fed.R.Civ.P. 23, defined as follows: all natural persons in the territorial jurisdiction of the U.S. District Court for the Eastern District of Pennsylvania, who were sent a letter from Defendant, in the course of Defendant attempting to collect a debt, with a bar code visible on the face of the envelope, during the statutory period covered by this Complaint.

- 33. The number of individuals in the Class is so numerous that joinder of all members is impracticable. The exact number of members of in the Class can be determined by reviewing Defendant's records. Plaintiff is informed and believes and thereon alleges that there are over a hundred individuals in the defined Class.
- 34. Plaintiff will fairly and adequately protect the interests of the Class, and has retained counsel that is experienced and competent in class action and consumer litigation, including specifically FDCPA litigation. Plaintiff has no interests that are contrary to, or in conflict with, members of the Class.
- 35. A class action suit, such as the instant one, is superior to other available means for fair and efficient adjudication of this lawsuit. The damages suffered by individual members of the Class may be relatively small when compared to the expense and burden of litigation, making it virtually impossible for members of the Class to individually seek redress for the wrongs done to them.
- 36. A class action is, therefore, superior to other available methods for the fair and efficient adjudication of the controversy. Further, absent these actions, members of the Class likely will not obtain redress of their injuries, and Defendant will retain the proceeds of their violations of the FDCPA. In addition, Defendant is likely to continue to violate this statute.
- 37. Furthermore, even if any member of the Class could afford individual litigation against Defendant, it would be unduly burdensome to the judicial system. Concentrating this

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litigation in one forum will promote judicial economy and parity among the claims of individual members of the Class and provide for judicial consistency.

- 38. There is a well-defined community of interest in the questions of law and fact affecting the Class as a whole. The questions of law and fact common to the Class predominate over any questions affecting solely individual members of the action. Among the common questions of law and fact are:
 - a. Whether Defendant is a "debt collector" under the FDCPA;
 - Whether Defendant disclosed a consumer's personal identifying information on the face of the mailing envelope;
 - Whether Defendant violated 15 U.S.C. § 1692f; and
 - d. Whether Plaintiff and the members of the Class have sustained damages and, if so, the proper measure of damages.
- 39. Plaintiff's claims are typical of the claims of members of the Class. Plaintiff and members of the Class have sustained damages arising out the same wrongful and uniform practices of Defendant.
- 40. Plaintiff knows of no difficulty that will be encountered in the management of this litigation that would preclude its continued maintenance.

COUNT I FDCPA

- 41. Plaintiff hereby incorporates all facts and allegations of this document by reference, as if fully set forth at length herein.
 - 42. Defendant is a "debt collector" as that term is defined under the FDCPA.
- 43. As described herein, the actions of Defendant violate the applicable provisions of the FDCPA.

- 44. Defendant's violations with respect to its collection efforts, include but are not limited to, using language or symbols, other than the debt collector's address, on envelopes when communicating with a consumer, in violation of 15 U.S.C. § 1692f(8).
- 45. As a result of Defendant's violations of the FDCPA, Plaintiff and the members of the Class have suffered damages in an amount to be determined at trial.

V. CLAIM FOR RELIEF

WHEREFORE, Plaintiff respectfully prays for:

- (a) A Declaration that Defendant has violated the applicable provisions of the FDCPA;
 - (b) An Order designating this action as a class action pursuant to Fed.R.Civ.P.
 - (c) An Order appointing Plaintiff and his counsel to represent the Class;
- (d) An Order enjoining Defendant from any further violations of the FDCPA;
 - (e) Actual damages;

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- (f) Statutory damages;
- (g) Attorneys' fees and costs; and
- (h) Such other relief as the Honorable Court shall deem just and appropriate.

VI. DEMAND FOR JURY TRIAL

Plaintiff demands a trial by jury as to all issues so triable.

(SIGNATURE ON THE NEXT PAGE)

Date: September 8, 2015

Respectfully submitted, KALIKHMAN & RAYZ, LLC

Arkady "Eric" Rayz Demetri A. Braynin

1051 County Line Road, Suite "A"

Huntingdon Valley, PA 19006

Telephone: (215) 364-5030 Facsimile: (215) 364-5029 E-mail: erayz@kalraylaw.com E-mail: dbraynin@kalraylaw.com

CONNOLLY WELLS & GRAY, LLP

Gerald D. Wells, III Robert J. Gray 2200 Renaissance Blvd., Suite 308 King of Prussia, PA 19406

Telephone: (610) 822-3700 Facsimile: (610) 822-3800 Email: gwells@cwg-law.com Email: rgray@cwg-law.com

Counsel for Plaintiff and the Proposed Class

EXHIBIT "A"

698 1/2 SOUTH OGDEN STREET BUFFALO, NY 14206-2317



Reference#
<u> </u>
多数长时间 医生物的抗性病 经运用 医后面
Alex Martchenko

	Serve Co
	CAPITAL MANAGEMENT SERVICES, LP
698	3 1/2 South Ogden Street Buffalo, NY 14206-2317
	Office Hours: M-F 8 a.m 10 p.m. ET
	Sat 8 a.m 2 p.m. ET
	Toll Free: 1-800-299-3934, Fax: 716-512-6046

Original Creditor: DISCOVER BANK	
Current Creditor: DISCOVER BANK	
Account #:	
Amount of Debt: \$1074.07	
AMOUNT ENCLOSED:	
Current Address:	
Current Phone #:	

PLEASE DETACH AND RETURN TOP PORTION WITH PAYMENT

September 20, 2014

Dear Alex Martchenko:

On behalf of DB SERVICING CORPORATION, Capital Management Services, LP. is willing to accept less than the full balance due as a settlement on the above mentioned account. The settlement offer shall be \$225.56 due in our office no later than TEN (10) days from the receipt of this letter. We are not obligated to renew this offer.

Upon clearance of sufficient funds, our records will be updated to reflect that the above account has been satisfied.

You may send the settlement payment to Capital Management Services, LP. at 698 1/2 South Ogden Street Buffalo, NY 14206-2317. Our representatives are trained to offer assistance regarding this obligation. For account inquiries, you may contact Capital Management Services, LP. by calling 1-800-299-3934 Mon. through Fri. 8 am to 10 pm ET, Sat. 8 am to 2 pm ET. You may also make payments online at: www.cms-trans.com.

Whenever \$600 or more is forgiven as a result of settling a debt for less than the balance owed, the creditor may be required to report the amount forgiven to the Internal Revenue Service on a 1099C form after which a copy would be mailed to you by the creditor. If you are uncertain of the legal or tax consequences we encourage you to consult your legal or tax advisor.

Due to the age of your account, Discover Bank is not able to file suit against you but if you take specific action such as making a payment or making a written promise to pay, the time for filing a suit will be reset. We would like to work with you to resolve your account balance.

This is an attempt to collect a debt; any information obtained will be used for that purpose. This communication is from a debt collector.



